

KURUKSHETRA UNIVERSITY KURUKSHETRA
(Established by the State Legislature Act XII of 1956)
("A+" Grade NAAC Accredited)

**Date-sheet for the B.Voc. Business Process Outsourcing 2nd, 4th Semester Examinations
to be held in July/August, 2022.**

(THEORY EXAMINATION)

Time of Examination : 1.30 P.M. (EVENING SESSION)

DATE	SUBJECT & PAPER
	B.Voc. Business Process Outsourcing (4th Semester)
15/Jul/2022	BBPO-401: Business Statistics
18/Jul/2022	BBPO-402: Environmental Study
21/Jul/2022	BBPO-403: E-Commerce
23/Jul/2022	BBPO-404: E-Typewriting
27/Jul/2022	BBPO-405: Business Environment
	B.Voc. Business Process Outsourcing (2nd Semester)
16/Jul/2022	BBPO-201: Customer Relationship Management
19/Jul/2022	BBPO-202: Human Resource Management
22/Jul/2022	BBPO-203: Introduction to Internet
25/Jul/2022	BBPO-204: Call Centre Techniques & Management
28/Jul/2022	BBPO-205: Communication Skills-II

- NOTES :**
- 1 On getting a question-paper and before answering it, the candidates must check up and ensure that they have been supplied with the correct question-paper. If the question-paper is not correct they should bring the same to the notice of the Invigilator. Complaints in this regard after the examination shall not be entertained.
 - 2 Electronics gadgets such as pagers, Cell phone and Programmable Calculators etc. are not allowed in the Examination Hall.
 - 3 No extra answer-sheet will be provided.

KURUKSHETRA

17/Jun/2022

CONTROLLER OF EXAMINATIONS