KURUKSHETRA UNIVERSITY KURUKSHETRA

Department of Tourism and Hotel Management Kurukshetra University, Kurukshetra

Scheme of Examination and Syllabus for Undergraduate Programme Multidisciplinary Scheme -A

SUBJECT: TOURISM AND TRAVEL MANAGEMENT as per NEP 2020

(Multiple Entry-Exit, Internships and Choice Based Credit System)

w.e.f.

Session: 2023-2024

GENERAL INSTRUCTIONS FOR EXAMINERS / PAPER SETTERS / SUBJECT TEACHERS

EVALUATION AND EXAMINATION

- The students will be assessed through a system of Continuous Comprehensive Assessment (CCA).
- Evaluation will be done by Internal assessment (broadly 30% of total weightage) and by end term exam for rest 70%).

Theory Internal Assessment shall broadly based on the following defined composition:

- a) Class Participation
- b) Seminar/Presentation/Assignment/Quiz/Class Test, etc.
- c) Mid-Term Exam

Total Internal Assessment Marks (Practical)	Class Participation	Seminar/Demonstration/Viva- Voce/Lab Record etc.	Mid-Term Exam
10	04	-	06
15	04	04	07
20	05	05	10
25	05	07	13
30	05	10	15

Practical Internal Assessment shall be broadly based on the following defined composition:

- a) Class Participation
- b) Seminar/Presentation/Viva-voce/Lab Records, etc.
- c) Mid-Term Exam

Total Internal Assessment Marks (Practical)	Class Participation	Seminar/Demonstration/Viva- Voce/Lab Record etc.	Mid-Term Exam
05	-	05	NA
10	-	10	NA
15	05	10	NA
30	05	10	15

MODE OF PAPER SETTING FOR END-TERM EXAMINATION:

Every course irrespective of credit will have an End-Term Examination with every course paper having 09 questions in all. Question No. 1 will be compulsory. Duration of the exam will be 3 hours irrespective of credit. These questions shall judge both theoretical and applied knowledge of students. Case studies may also be given as questions.

FIRST YEAR: SEMESTER-1									
Remarks	Course	Paper(s)	Nomenclature of Credits Paper		Hours/ Week	Internal marks	External Marks	Total Marks	Exam Duration
Scheme A & C	CC-1 MCC-1	B23- TTM-101	Introduction to Tourism	4	4	30	70	100	3 hrs.
Scheme C only	MCC-2	B23- TTM-102	Tourism Business Environment	4	4	30	70	100	3 hrs.
Scheme A	CC-M1	B23- TTM-103	Transport Management	2	2	15	35	50	3 hrs.
Scheme A & C	Scheme MDC-1		Students will opt from the pool available in College/Institute/ Department	3	3	25	50	75	3 hrs.
			FIRST YEAR: S	SEMESTEF	R-2				
Remarks	Course	Paper(s)	Nomenclature of Paper	Credits	Hours/ Week	Internal marks	External Marks	Total Marks	Exam Duration
Scheme A & C	CC-2 MCC-3	B23- TTM-201	Travel Agency and Tour Operations Business	4	4	30	70	100	3 hrs.
Scheme C only	DSEC-1	B23- TTM-202	ICT in Tourism	4	4	30	70	100	3 hrs.
Scheme A only	CC-M2	B23- TTM-203	Field Trip Report	2	2	15	35	50	3 hrs.
Scheme A & C	MDC-2		Students will opt from the pool available in College/Institute/ Department	3	3	25	50	75	3 hrs.

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SECOND YEAR: SEMESTER-3									
Remarks	Course	Paper(s)	Nomenclature of Paper	Credits	Hours/ Week	Internal marks	External Marks	Total Marks	Exam Duration
Scheme A, B & C	CC-3 MCC-4	B23-TTM- 301	Cultural Tourism Resources of India	4	4	30	70	100	3 hrs.
Scheme B & C	MCC-5	B23-TTM- 302	Hotel Business	4	4	30	70	100	3 hrs.
Scheme A, B & C	MDC-3		Students will opt from the pool available in College/Institute/ Department	3	3	25	50	75	3 hrs.

	SECOND YEAR: SEMESTER-4									
Remarks	emarks Course Paper(s) Nomenclature of Paper Credits Hours/ Internal External Total Week marks Marks			Total Marks	Exam Duration					
Scheme A, B & C	CC-4 MCC-6	B23-TTM- 401	Natural Tourism Resources of India	4	4	30	70	100	3 hrs.	
Scheme B & C	MCC-7	B23-TTM- 402	International Tourism	4	4	30	70	100	3 hrs.	
Scheme B & C	MCC-8	B23-TTM- 403	Tourism Organizations	4	4	30	70	100	3 hrs.	
Scheme	DSE-1	B23-TTM- 404	Tourism Documentation	4	4	30	70	100	3 hrs.	
B & C	Select one option	B23-TTM- 405	Eco Tourism	4	4	30	70	100	3 hrs.	

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THIRD YEAR: SEMESTER-5									
Remarks	Course	Paper(s)	Nomenclature of Paper	Credits	Hours/ Week	Internal marks	External Marks	Total Marks	Exam Duration
Scheme A, B & C	CC-5 MCC-9	B23-TTM- 501	Event Management	4	4	30	70	100	3 hrs.
Scheme B & C	MCC-10	B23-TTM- 502	Impacts of Tourism	4	4	30	70	100	3 hrs.
Scheme	DSE-2	B23-TTM- 503	Online Tourism Business	4	4	30	70	100	3 hrs.
B & C	Select one Option	B23-TTM- 504	Rural Tourism	4	4	30	70	100	3 hrs.
Scheme	DSE-3	B23-TTM- 505	Haryana Tourism	4	4	30	70	100	3 hrs.
B & C	Select one Option	B23-TTM- 506	Tourism Planning and Policies	4	4	30	70	100	3 hrs.
	THIRD YEAR: SEMESTER-6								
Remarks Course 1						Exam Duration			

Remarks	Course	Paper(s)	Nomenclature of Paper	Credits	Hours/ Week	Internal marks	External Marks	Total Marks	Exam Duration
Scheme A, B & C	CC-6 MCC-11	B23-TTM- 601	Airline Ticketing	4	4	30	70	100	3 hrs.
Scheme B & C	MCC-12	B23-TTM- 602	Adventure Tourism	4	4	30	70	100	3 hrs.
Scheme B. & C	DSE-4	B23-TTM- 603	Emerging Trends In Tourism	4	4	30	70	100	3 hrs.
B & C	Select one Option	B23-TTM- 604	Relationship Marketing	4	4	30	70	100	3 hrs.
Scheme B & C	DSE-5	B23-TTM- 605	Sustainable Tourism	4	4	30	70	100	3 hrs.
Вас	Select one Option	B23-TTM- 606	Business Tourism	4	4	30	70	100	3 hrs.

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			ESTER-7 (FOR HONOURS)						
Remarks	Course	Paper(s)	Nomenclature of Paper	Credits	Hours/ Week	Internal marks	External Marks	Total Marks	Exam Duration
For Honours	CC-H1 4 credit	B23-TTM- 701	Destination Planning and Development	4	4	30	70	100	3 hrs.
in Tourism/ Honours	CC-H2 4 credit	B23-TTM- 702	Tourist Behavior	4	4	30	70	100	3 hrs.
with Research	CC-H3 4 credit	B23-TTM- 703	Tourism Economics	4	4	30	70	100	3 hrs.
in Tourism	DSE-H1 4 credit	B23-TTM- 704	Tourism Geography	4	4	30	70	100	3 hrs.
(For Scheme B & C)	Select one Option	B23-TTM- 705	Special Interest Tourism	4	4	30	70	100	3 hrs.
ŕ	PC-H1 4 credit	B23-TTM- 706	Itinerary Preparation and Tour Packaging	4	8	30	70	100	3 hrs.
			SEMESTER-8 (FOR HON	OURS IN	TOURISM	1)			
Remarks	Course	Paper(s)	Nomenclature of Paper	Credits	Hours/ Week	Internal marks	External Marks	Total Marks	Exam Duration
	CC-H4 4 credit	B23-TTM- 801	Entrepreneurship in Tourism	4	4	30	70	100	3 hrs.
Honours in Tourism	CC-H5 4 credit	B23-TTM- 802	Organizational Behavior	4	4	30	70	100	3 hrs.
(For	CC-H6 4 credit	B23-TTM- 803	Successful Tourism Business case studies	4	4	30	70	100	3 hrs.
Scheme B & C)	DSE-H2 4 credit	B23-TTM- 804	Environment and Tourism	4	4	30	70	100	3 hrs.
	Select one option	B23-TTM- 805	Project Management	4	4	30	70	100	3 hrs.
	PC-H2 4 credit	B23-TTM- 806	Soft Skills for Tourism Professionals	4	8	30	70	100	6 hrs.
		OR SEME	STER-8 (FOR HONOURS V	VITH RES	SEARCH I	N TOURIS	M)		
Remarks	Course	Paper(s)	Nomenclature of Paper	Credits	Hours/ Week	Internal marks	External Marks	Total Marks	Exam Duration
Honours with Research	CC-H4 4 credit	B23-TTM- 801	Entrepreneurship in Tourism	4	4	30	70	100	3 hrs.
in TOURIS M	CC-H5 4 credit	B23-TTM- 802	Organizational Behavior	4	4	30	70	100	3 hrs.
(For Scheme B & C)		B23-TTM- 807	Project / Dissertation	8+4	-	-	-	300	-

SCHEME-A

SEMESTER I

	Session: 2023-24		
	Part		
	A - Introduction		
Subject	TOURISM AND T	RAVEL MANAGEN	MENT
Semester	1		
Name of the Course	INTRODUCTION	TO TOURISM	
Course Code	B23-TTM-101		
CourseType: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC	CC-1		
Level of the course (As per Annexure-I	100-199		
Pre-requisite for the course (ifany)	NA		
CourseLearningOutcomes(CLO):	 To familiarize used in touris To know ab responsible for a responsible to id To be able to id To be able to tourism chair 	out various types of or the development entify different comp work with and for	epts and terminology f tourism and factors onents of tourism tourism services in
Credits	Theory	Practical	Total
Contact Hours	4	NA	4
Max. Marks: 100 Internal Assessment Marks:30 End Term Exam Marks: 70		Time: 3 Hours	3 Hours
	art B-Contents of the		
]	Instructions for Paper-	· Setter	
Total number of questions set will be Two questions will be set from each uquestion from each unit including the carry equal marks. Final theory exam	nnit. Students have to att compulsory question. E	empt five questions i ach question is of 14	n all selecting one
Unit	Topics		Contact hours

I	Basic Concept and Terminology used in Tourism	15
	Tourism, tourist, visitors, traveler, excursionist as per UNWTO	
	classification and Ministry of Tourism, Govt. of India.	
	Impacts of Tourism (Economic, Socio-cultural and Environmental)	
II	Types of Tourism and Factors of Development of Tourism	15
	Approaches to study tourism, Travel Agency and Tour Operators – Meaning and Types.	
	Linkages in Tourism Industry, Push and Pull factors in Tourism,	
III	Components of Tourism	15
	Attractions: Types and their significance for tourism	
	Transportation: Types and their significance for tourism	
	Accommodation: Types and their significance for tourism	
IV	Tourism Services and Tourism Chain	15
	Characteristics of tourism and hospitality services- Perishability,	
	Variability, Inseparability, Intangibility, Seasonality.	
	Vertical, Horizontal and Diagonal Integration in Tourism	

InternalAssessment:30	End Term Examination:70
> Theory	
• Class Participation: 5	
• Seminar/presentation/assignment/quiz/class test etc.:10	
Mid-Term Exam:15	

Part C-Learning Resources

- Christopher J. Holloway- The Business of Tourism Macdonald and Evans.
- A.K. Bhatia- Tourism Development Principles and Practices Sterling Publishers, New Delhi.
- Anand M.M.- Tourism and Hotel Industry in India: Sterling Publishers, New Delhi.
- Kaul R.H. Dynamics of Tourism: A Terminology, Sterling Publishers, New Delhi.

	Session: 2023-24	4	
	PartA - Introduct	ion	
Subject	TOURISM AND T	RAVEL MANAGE	EMENT
Semester	1		
Name of the Course	TRANSPORT MA	NAGEMENT	
Course Code	B23-TTM-103		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	CC-M1		
Level of the course (As per Annexure-I	100-199		
Pre-requisite for the course (if any)			
Course Learning Outcomes(CLO):	 To familiarize industry To understand Water Trans To understand Transport. 	I the various concep	on related to Tourism pts related to Air and cepts related to Road
	5. Applicable for	courses having pract	ical component.
Credits	Theory 2	Practical NA	Total 2
Contact Hours	2	11/1	2
Max. Marks: 50 Internal Assessment Marks:15 End Term Exam Marks: 35	Г	1	Time: 3 Hours

PartB-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 7 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

J nit	Topics	Contact hours
I	Introduction to Transport	8
	Transportation as important element of tourism industry. History of different modes of transportation. Advantages and Limitations of different modes of transport.	
	The factors affecting the selection of modes of transport by tourist.	
II	Air and Water Transport	8
	History of air transport in India. IATA and DGCA: Organizational structures and functions. Major Airlines operating in India. Role of airlines in tourism promotion.	
	Water transport- Limitation & scope of water transport in India. Cruise ships and Cruise tourism. The role of water transport in tourism.	
III	Road Transport	7
	Road Transport: Major Highways and Expressways of India. Golden Quadrilateral Highway. Coach-Bus, Inter State Bus Services, Tourist Taxi, Rent-a-car Scheme, OLA and UBER	
IV	Rail Transport	7
	Rail Transport: Major Railway Systems of World, (Euro Rail and AMTrak). General information about Indian Railways. Tourist trains of India and Indrail Pass service.	
	Suggested Evaluation Methods	
ntern	al Assessment: End Term Examin	nation: 35
> Tł		
	Class Participation: 4	
	Seminar/presentation/assignment/quiz/class test etc.:4	
• [Mid-Term Exam: 7 PartC-Learning Resources	

 Hannel Christine, Robert Harshman&Grahan Draper- 'Travel & Tourism: A world Regional geography, John Wiley & Sons, New York

- Hurst, Elist, 'Transporation Geography' McGraw Hill, New York
- David Timothy Duval, Tourism and Transport: Modes, Networks and flows. Channel view Publications.
- Stephan Page, Transport and Tourism, Global Perspectives, Pearson Publications
- Case Study Series Aerospace & Airlines, The ICFAI, University Press, Hyderabad
- Bharath, R., Low Cost Carriers, Concept and Cases, The ICFAI, University Press, Hyderabad
- Kumar, V V Ravi., Indian Aviation Industry, The ICFAI, University Press, Hyderabad
- Nayak, G., Development of Transport and Communication, Anmol Publication
- Ginger Todd, Susan Rice (2002), Travel Perspectives: A Guide to becoming a Travel Professional, Delmar ThomPLOn Learning.

SEMESTER II

	Session: 2023-24		
	Part A - Introduction	on	
Subject	TOURISM AND TE	RAVEL MANAGEM	IENT
Semester	2		
Name of the Course	TRAVEL AGENC	Y & TOUR OPERA	TIONS BUSINESS
Course Code	B23-TTM-201		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	CC-2		
Level of the course (As per Annexure-I	200-299		
Pre-requisite for the course (if any)			
Course Learning Outcomes(CLO): Credits	operation 2. Enabling to ide agencies and tour 3. Knowledge about procedure to follow 4. Understanding the	entify functions and operators of ow for government	vel agency and tour linkages in travel travel agency and approval Trade Associations.
Credits		NA	4
Contact Hours	4	- ·- ^	4
Max. Marks: 100 Internal Assessment Marks:30 End Term Exam Marks: 70	1	1	Time: 3 Hours
Pa	rtB-Contents of the	Course	
<u>In</u>	structions for Paper-	Setter	
Total number of questions set will be not the Two questions will be set from each unquestion from each unit including the context of the cont	it. Students have to attompulsory question. E	empt five questions is ach question is of 14	n all selecting one
Unit	Topics		Contact hours

I	Introduction to Travel Agency and Tour Operation Travel Agency and Tour Operations: concept, meaning, definition, significance and growth over the years.	15
II	Functions and Linkages in Travel Agencies and Tour Operators Functions of Travel Agencies and tour operators. Linkages and integrations in tour operation business.	15
III	Procedure for Government Approval Procedure for recognitions of Travel Agency and tour operators from Ministry of tourism, Govt. of India. Various govt. schemes for promotion of tourism business in India	15
IV	Travel Trade Associations -TAAI, IATO , IATA, PATA Brief History, Organization Structure and Functions.	15

InternalAssessment:30	End Term Examination:70
> Theory	
• Class Participation: 5	
• Seminar/presentation/assignment/quiz/class test etc.:10	
Mid-Term Exam:15	

PartC-Learning Resources

- Foster, D., the Business of Travel Agency, Pitman, 1990.
- Aggarwal, Surrender, Travel Agency Management (Communication India, 1983).
- Geo, Chack, Professional Travel Agency Management: (Prentice Hall, London, 1990).
- MohinderChand, Travel Agency Management An Introductory Text, Anmol Publications, New Delhi, 2006.
- IATA, IATO, TAAI manual.
- Jag Mohan, Negi, Travel Agency and tour operation, Kanishka Publication New Delhi, 1990

	Session: 2023-	24	
	Part A - Introdu	ction	
Subject	TOURISM AND	TRAVEL MANAGE	EMENT
Semester	2		
Name of the Course	FIELD TRIP RE	PORT	
Course Code	B23-TTM-203		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	CC-M2		
Level of the course (As per Annexure-I	200-299		
Pre-requisite for the course (if any)		
Course Learning Outcomes(CLO):	 To familia To know a destination To collect and faciliti 	bout attractions and re . first-hand informatio es at the destination. challenges and ways	will be able to: to tourism destination. ecreation opportunities at n about tourism service to develop tourism at
		or courses having practice	
Credits	Theory	Practical	Total
Cantant Harris	2	NA	2
Contact Hours Max. Marks: 50 Internal Assessment Marks:15 End Term Exam Marks:35	2	Time	:: - 3 Hours
Pa	rt B-Contents of t	he Course	
Instruc	tions for Paper- Se	etter/Examiner	
	Instructions		Contact hours

To know how to select a destination to visit followed by preparation of a report on tourism status on visited at a destination and to guide how to appear for Viva-Voce for the same.

- 1. A field trip shall be conducted to cover any tourism destination of adjacent areas.
- 2. This is to supplement the learning for Tourism. After completion of field trip the students shall submit a field trip report for about 50 pages.
- 3. The Field Trip Report will be submitted in the form specified as under:
 - a. The typing should be done on both sides of the paper (instead of single side printing).
 - b. The font size should be 12 with Times New Roman font.
 - c. The Report may be typed in 1.5 line spacing.
 - d. The paper should be A-4 size.
 - e. Two copies meant for the purpose of evaluation may be bound in paper-and submitted to the approved authority.
- 4. The Viva-Voce examination for the subject shall be conducted by the External Examiner approved by UGBOS/BOSof Department of Tourism & Hotel Management, Kurukshetra University, and Kurukshetra as Per Provisions in the Ordinance of the Course.

Suggested Evaluation Methods

Internal Assessment:

> Theory

- Class Participation: -4
- Seminar/presentation/assignment/quiz/class test etc.:-4
- Mid-Term Exam: -7

> Practicum

- Class Participation: -
- Seminar/Demonstration/**Viva-voce**/Lab records etc.:
- Mid-Term Exam: -

End Term Examination:

Viva-Voce of 35 marks by External Examiner

SEMESTER III

	Session: 2023-24	1	
	Part A - Introduct	tion	
Subject	TOURISM AND T	RAVEL MANAGEME	ENT
Semester	3		
Name of the Course	CULTURAL TOU	RISM RESOURCES (OF INDIA
Course Code	B23-TTM-301		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC	CC-3		
Level of the course (As per Annexure-I	300-399		
Pre-requisite for the course (if any)			
Credits	 To understar To describe To analyses To explain a attractions in 	is course, the learner will and the basics of Indian cut the general features of I the tourism potential Indian connect with the different Indian courses having practical Practical NA 4	ulture ndian culture lian culture Perent cultural
Contact Hours Max. Marks: 100		4	Time: 3 Hours
Internal Assessment Marks:30 End Term Exam Marks: 70			
	art B-Contents of the	e Course	
Ī	nstructions for Paper	Setter	
Total number of questions set will be a Two questions will be set from each unquestion from each unit including the carry equal marks. Final theory example	nit. Students have to a compulsory question.	ttempt five questions in a Each question is of 14 m	all selecting one
Unit	Topics		Contact hours

I	Introduction to Culture	15
	Culture: Concept and its essential features, elements of Indian culture, geographical variations of Indian culture. Cultural as tourist attraction	
	with special reference to India.	
II	Religions and Pilgrimage Places in India.	15
	Major Religions of India and their salient features.	
	Major Pilgrimage Places related to Hinduism, Buddhism, Jainism, Islam	
	and Sikhism (Any four places for each religion)	
III	Indian Architecture and Monuments	15
	Buddhist Architecture: main features of Ajanta, Ellora and Sanchi. Hindu	
	Architecture: main features of Khajuraho temples, Sun temple of Konark, Shore Temple of Mamallapuram.	
	Medieval Architecture: TajMahal, Red Fort of Delhi, FatehpurSikri.	
IV	Dances, Music and Fairs of India	15
	Classical Dances of India, Major tourism oriented fairs and festivals of	
	India and their significance for tourism: Kullu-Dussehra, Pongal, Bihu, and	
	Desert festivals.	
	Suggested Evaluation Methods	
	14 (20 b) 17 T	

InternalAssessment:30 ➤ Theory • Class Participation: 5 • Seminar/presentation/assignment/quiz/class test etc.:10 • Mid-Term Exam:15

PartC-Learning Resources

- AbidHussain, S. 2003 (reprint) The National Cultural of India. National Book Trust, Delhi.
- The Wonder that was India- A Survey of the History and Culture of the Indian Sub-continent Before the Coming of the Muslims by <u>Arthur L. Basham</u>, ISBN 9780836429138, Rupa Publications.1964
- Of Past Dawns and Future Noons-Towards a Resurgent India by Shonar, ISBN 9788174765369, Published by <u>Sri Aurobindo Society</u> (2006)
- Gupta, S.P.et.al 2002, Cultural Toursim in India, D.K. Printworld, New Delhi
- Hay, Stephen (Ed.) 1992, Sources of Indian Tradition, 2 vols, Penguin Books, Delhi.
- Krishana Deva, 2002 (reprint) Temples of North India. National Book Trust, Delhi –

- Pande, G.C. 1990 (2nd ed.) Foundations of Indian Culture, 2 vols. MotiLalBanarasi Das Publisher, Delhi.
- Samson, Leela, 2002. The joy of Classical Dances of India, National Book Trust, India, New Delhi.
- Sharma, Chandradhar, 1991 (reprint), A Critical Survey of Indian Philosophy MotiLalBanarasi

SEMSETER IV

	Session: 2023-24			
Part A - Introduction				
Subject	TOURISM AND TH	RAVEL MANAGEM	MENT	
Semester	4			
Name of the Course	NATURAL TOURI	SM RESOURCES (OF INDIA	
Course Code	B23-TTM-401			
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	CC-4			
Level of the course (As per Annexure-I	400-499			
Pre-requisite for the course (if any)				
Course Learning Outcomes(CLO): Credits	After completing this course, the learner will be able to: 1. To understand the basics of the geography of tourism 2. To describe the general geography of India 3. To analyses the natural tourism potential in India 4. To explain and connect with the nature based touri attractions in India 5. Applicable for courses having practical component. Theory Practical Total		aphy of tourism India tial in India nature based tourism al component.	
	4	NA	4	
Contact Hours	4		4	

Max. Marks: 100 Time: 3 Hours

Internal Assessment Marks: 30 End Term Exam Marks: 70

Part B-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 14 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

Unit	Topics	Contact hours
I	Introduction to Natural Tourism Resource of India	15
	India: Physiographic regions, Northern Mountains, Northern Plains,	
	Peninsula Plateau, Coastal Regions, Great Indian Dessert, Islands.	

	Touristic significance of various Physiographic regions.	
II	Major Natural Tourism Resources of India	15
	Wildlife Tourism Potential in India – Case studies of RanthamboreNational	
	Park, Great Himalayan National Park, Jim Corbett National Park, Gir	
	National Park and Bhandhavgarh National Park, Kaziranga National park.	
III	Nature Based Tourism Products of India	15
	Major Hill Stations and Adventure Tourism in India: Case Study from	
	Jammu & Kashmir, Himachal Pradesh, Uttarakhand and Sikkim.	
IV	Nature Based Tourism Products of India	15
	Coastal and Beach Tourism Potential in India: Case Study from Goa,	

End Term Examination:70

> Theory

- Class Participation: 5
- Seminar/presentation/assignment/quiz/class test etc.:10
- Mid-Term Exam:15

PartC-Learning Resources

- 1. Boniface B. & Cooper, C. (2009). Worldwide Destinations: The Geography of Travel & Tourism. Oxford Butterworth Heinemann, London.
- 2. Goh Chong Leong, 'An Economic Atlas of India, Oxford University Press, Singapore.
- 4. Husain, M (2013) Geography of India, Tata McGraw Hill, New Delhi.
- 5. Singh Gopal, 'Geography of India', Atma Ram and sons, New Delhi, 1994
- 6. Quereshi, Imtiaz, (ed) Physical geography of India, NCERT, New Delhi
- 7. Hall, M (1999), Geography of Travel and Tourism, Routledge, London.
- 8. Robinson H.A. (1976), Geography of Tourism. Mac Donald & Evans Ltd

DETAILED SYLLABUS

SEMESTER I

PartA - Introduction TOURISM AND TI	on RAVEL MANAGEN	4ENT
	RAVEL MANAGEN	IENT
1		
INTRODUCTION 7	TO TOURISM	
B23-TTM-101		
CC-1 MCC-1		
100-199		
NA		
After completing this course, the learner will be able to: 1. To familiarize with the basic concepts and terminology used in tourism 2. : To know about various types of tourism and factors responsible for the development 3. To be able to identify different components of tourism 4. To be able to work with and for tourism services in tourism chain 5. Applicable for courses having practical component.		
Theory	Practical	Total
4	INA	4
]	B23-TTM-101 CC-1 MCC-1 100-199 NA After completing this 1. To familiarize used in touris 2. : To know ab responsible for 3. To be able to ide 4. To be able to tourism chain 5. Applicable for contractions.	CC-1 MCC-1 100-199 NA After completing this course, the learner was 1. To familiarize with the basic concession used in tourism 2. : To know about various types of responsible for the development 3. To be able to identify different composition work with and for tourism chain 5. Applicable for courses having practical

Max. Marks: 100 Time: 3 Hours 3 Hours

Internal Assessment Marks: 30 End Term Exam Marks: 70

Part B-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 14 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

Unit	Topics					Contact hours			
I	Basic Concept and Terminology used in Tourism					15			
	Tourism,	tourist,	visitors,	traveler,	excursionist	as	per	UNWTO	

	classification and Ministry of Tourism, Govt. of India. Impacts of Tourism (Economic, Socio-cultural and Environmental)	
II	Types of Tourism and Factors of Development of Tourism	15
	Approaches to study tourism, Travel Agency and Tour Operators -	
	Meaning and Types.	
	Linkages in Tourism Industry, Push and Pull factors in Tourism,	
III	Components of Tourism	15
	Attractions: Types and their significance for tourism	
	Transportation: Types and their significance for tourism	
	Accommodation: Types and their significance for tourism	
IV	Tourism Services and Tourism Chain	15
	Characteristics of tourism and hospitality services- Perishability,	
	Variability, Inseparability, Intangibility, Seasonality.	
	Vertical, Horizontal and Diagonal Integration in Tourism	

InternalAssessment:30	End Term Examination:70
> Theory	
• Class Participation: 5	

- Seminar/presentation/assignment/quiz/class test etc.:10
- Mid-Term Exam:15

Part C-Learning Resources

- Christopher J. Holloway- The Business of Tourism Macdonald and Evans.
- A.K. Bhatia- Tourism Development Principles and Practices Sterling Publishers, New Delhi.
- Anand M.M.- Tourism and Hotel Industry in India: Sterling Publishers, New Delhi.
- Kaul R.H. Dynamics of Tourism: A Terminology, Sterling Publishers, New Delhi.

	Session: 2023-2	24			
	Part A - Introduc	ction			
Subject	TOURISM AND T	RAVEL MANAG	EMENT		
Semester	1				
Name of the Course	TOURISM BUSINI	ESS ENVIRONME	NT		
Course Code	B23-TTM-102				
Course Type: MCC-2 (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)					
Level of the course (As per Annexure-I 100-199					
Pre-requisite for the course (if any)					
Course Learning Outcomes(CLO): After completing this course, the learner will be able to: 1. To understand the concept of business environment 2. To describe the economic environment for tourism 3. To analyses the industrial policies concerning the tourism 4. To explain different tourism reforms in India					
5. Applicable for courses having practical component.					
Credits	Theory 4	Practical NA	Total 4		
Contact Hours	4		4		
Max. Marks: 100 Internal Assessment Marks:30	Ö		Time: 3 Hours		

Internal Assessment Marks: 30 End Term Exam Marks: 70

Part B-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 14 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

Unit	Topics	Contact hours
I	An Overview of Business Environment	15
	Business – Meaning, Concept and Nature, Business Environment – Meaning, nature and components.	
	Business environment analysis – Process, techniques and limitations	

II	Economic Environment	15
	Economic Reforms in India - Liberalization, Privatization and Globalization, meaning, merits, de-merits and impact on tourism business in India.	
	MSME (Micro, Small and Medium Enterprises) – Definition, Problems and	
	Incentives available for growth.	
III	Policies concerning Tourism	15
	Tourism development during five year plans. Tourism under NITI Ayog, National tourism policy of India, 2002. Competition Act and its impact on tourism business in India	
IV	Tourism Reforms	15
	FDI - Meaning, merits, de-merits and impact on tourism business in India. Govt. of India Schemes for development of tourism business in India: Incredible India Campaign, PRASHAD Scheme, SWADESH Darshan. Scheme.	

InternalAssessment:30	End Term Examination:70
> Theory	

- Theory
 - Class Participation: 5
 - Seminar/presentation/assignment/quiz/class test etc.:10
 - Mid-Term Exam:15

Part C-Learning Resources

- Daniel, John D and Radebangh, Lee H: International Business, 5th ed., New York, Addison Weley, 2007
- Charles W. Hill, International Business, fourth edition, Tata McGraw Hill Publications Companies.2010.
- AK. Sundaram J. StemartBlock: The International Business Environment PHI,2008
- Rangarajan, C.A.; Perspective in Economics, S.Chand& Sons, New Delhi.
- Cherunilam, Francis; Business Environment Text and Cases, Himalaya Publishing House.
- Aswathappa, K.; Essentials of Business Environment, Himalaya Publishing House, New Delhi.

	Session: 2023-24	ļ	
	PartA - Introducti	ion	
Subject	TOURISM AND T	RAVEL MANAG	EMENT
Semester	1		
Name of the Course	TRANSPORT MA	NAGEMENT	
Course Code	B23-TTM-103		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	CC-M1		
Level of the course (As per Annexure-I	100-199		
Pre-requisite for the course (if any)			
Course Learning Outcomes(CLO): After completing this course, the learner will be able to: 1. To familiarize with transportation related to To industry 2. To understand the various concepts related to Air Water Transport 3. To understand the various concepts related to Transport. 4. To know about major Railways of India and the Wordstand the Vorgen Courses having practical component.			
Credits	Theory	Practical	Total
	2	NA	2
Contact Hours	2		2
Max. Marks: 50 Internal Assessment Marks:15 End Term Exam Marks: 35			Time: 3 Hours

PartB-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 7 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

nit	Topics	Contact hours
I	Introduction to Transport	8
	Transportation as important element of tourism industry. History of different modes of transportation. Advantages and Limitations of different modes of transport.	
	The factors affecting the selection of modes of transport by tourist.	
II	Air and Water Transport	8
	History of air transport in India. IATA and DGCA: Organizational structures and functions. Major Airlines operating in India. Role of airlines in tourism promotion.	
	Water transport- Limitation & scope of water transport in India. Cruise ships and Cruise tourism. The role of water transport in tourism.	
III	Road Transport	7
	Road Transport: Major Highways and Expressways of India. Golden Quadrilateral Highway. Coach-Bus, Inter State Bus Services, Tourist Taxi, Rent-a-car Scheme, OLA and UBER	
IV	Rail Transport	7
	Rail Transport: Major Railway Systems of World, (Euro Rail and AMTrak). General information about Indian Railways. Tourist trains of India and Indrail Pass service.	
	Suggested Evaluation Methods	
ntern	al Assessment: End Term Examin	nation: 35
	neory	
	Class Participation: 4	
	Seminar/presentation/assignment/quiz/class test etc.:4 Mid-Term Exam: 7	
	PartC-Learning Resources	

 Hannel Christine, Robert Harshman&Grahan Draper- 'Travel & Tourism: A world Regional geography, John Wiley & Sons, New York

- Hurst, Elist, 'Transporation Geography' McGraw Hill, New York
- David Timothy Duval, Tourism and Transport: Modes, Networks and flows. Channel view Publications.
- Stephan Page, Transport and Tourism, Global Perspectives, Pearson Publications
- Case Study Series Aerospace & Airlines, The ICFAI, University Press, Hyderabad
- Bharath, R., Low Cost Carriers, Concept and Cases, The ICFAI, University Press, Hyderabad
- Kumar, V V Ravi., Indian Aviation Industry, The ICFAI, University Press, Hyderabad
- Nayak, G., Development of Transport and Communication, Anmol Publication
- Ginger Todd, Susan Rice (2002), Travel Perspectives: A Guide to becoming a Travel Professional, Delmar ThomPLOn Learning.

SEMESTER II

Session: 2023-24						
		Part A - Introduction	on			
Subject		TOURISM AND TR	RAVI	EL MANAGE	ME	NT
Semester		2				
Name of the Cours	se	TRAVEL AGENC	Y & T	TOUR OPER	ATI	ONS BUSINESS
Course Code		B23-TTM-201				
Course Type: (CC/MCC/MDC/C M/DSEC/VOC/DS	C-	CC-2 MCC-3				
Level of the course Annexure-I	(As per	200-299				
Pre-requisite for tl any)	ne course (if					
Course Learning Outcomes(CLO): After completing this course, the learner will be able to: Introducing about the concept of travel agency and to operation Enabling to identify functions and linkages in tra agencies and tour operators Knowledge about significance of travel agency a procedure to follow for government approval Understanding the activities of Travel Trade Associations J. Applicable for courses having practical component.				inkages in travel avel agency and proval ade Associations.		
Credits		Theory		Practical		Total
		4	NA		4	
Contact Hours		4			4	
Max. Marks: 100 Internal Assessmen End Term Exam M	t Marks:30				,	Time: 3 Hours
	Par	tB-Contents of the	Cour	:se		
	Ins	tructions for Paper-	Sette	<u>er</u>		
Total number of ques Two questions will be question from each un carry equal marks. Fi	e set from each unit nit including the co	t. Students have to att mpulsory question. E	empt ach q	five questions uestion is of 14	in a	ll selecting one
Unit		Topics				Contact hours

I	Introduction to Travel Agency and Tour Operation Travel Agency and Tour Operations: concept, meaning, definition, significance and growth over the years.	15
II	Functions and Linkages in Travel Agencies and Tour Operators Functions of Travel Agencies and tour operators. Linkages and integrations in tour operation business.	15
III	Procedure for Government Approval Procedure for recognitions of Travel Agency and tour operators from Ministry of tourism, Govt. of India. Various govt. schemes for promotion of tourism business in India	15
IV	Travel Trade Associations -TAAI, IATO , IATA, PATA Brief History, Organization Structure and Functions.	15

InternalAssessment:30	End Term Examination:70
> Theory	
• Class Participation: 5	
• Seminar/presentation/assignment/quiz/class test etc.:10	
Mid-Term Exam:15	

PartC-Learning Resources

- Foster, D., the Business of Travel Agency, Pitman, 1990.
- Aggarwal, Surrender, Travel Agency Management (Communication India, 1983).
- Geo, Chack, Professional Travel Agency Management: (Prentice Hall, London, 1990).
- MohinderChand, Travel Agency Management An Introductory Text, Anmol Publications, New Delhi, 2006.
- IATA, IATO, TAAI manual.
- Jag Mohan, Negi, Travel Agency and tour operation, Kanishka Publication New Delhi, 1990

Session: 2023-24 Part A – Introduction				
Semester	2			
Name of the Course	INFORMATION & COMMUNICATION TECHNOLOGY IN TOURISM			
Course Code	B23-TTM-202			
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC	DSEC-1			
Level of the course (As per Annexure-I	200-299			
Pre-requisite for the course (ifany)				
Course Learning Outcomes(CLO):	 After completing this course, the learner will be able to: To familiarize with the basic concepts and terminology of computer fundamentals. To gain knowledge of various types of information and communication technologies tools. To be able to identify different components of information & communication technologies. To be able to work with and for application of information and communication technologies 			
	5. Applicable for c	ourses having practical	component.	
Credits	Theory	Practical	Total	
	3	NA 3		
Contact Hours	3	3		
Max. Marks: 75 Internal Assessment Marks:25 End Term Exam Marks: 50		']	Time: 3 Hours	
Pa	artB-Contents of the	Course		
<u>I</u> 1	nstructions for Paper-	- Setter		
Total number of questions set will be n	-		•	
Two questions will be set from each ur				
question from each unit including the c carry equal marks. Final theory exam t		-	arks. All question	
Unit Unit	Topics	- 100151	Contact hours	

I	Fundamentals of Computer Technology	12	
	Meaning, Components and Units of a computer system, Characteristics, Features and Uses of computers. Data entry devices, data output devices and storage devices. Introduction to Windows and Basics of MS Office.		
II	Types of Information and Communication Technologies	11	
	ICT meaning and important ICT tools. Introduction to Internet; uses and applications in Tourism. Web Portal and Websites: Definition and Meaning. Role and Importance of ICT in Tourism sector.		
III	Components of Information and Communication Technologies for	11	
	Tourism		
	E-Commerce: Meaning, Features, Functions and Limitations of E-		
	Commerce. Different E-Commerce Business Models. E Tourism and		
	Online Travel Agency, case study of Yatra.com and Makemytrip.com.		
IV	Information and Communication Technologies Application in Tourism	11	
	Introduction to CRS; Need and history of CRS systems, Benefits and		
	importance of the CRS system to the Travel trade. CRS for Rail Transport,		
	Airlines and Hotels. GDS; Concept and Uses. Introduction to AMADEUS,		
	SABRE and WORLDSAPN		
	Suggested Evaluation Methods		
Intown	sternal Assessment Fnd Term Evamination: 50		

Internal Assessment: End Term Examination: 50

> Theory

- Class Participation: 5
- Seminar/presentation/assignment/quiz/class test etc.:7
- Mid-Term Exam: 13

PartC-Learning Resources

- Buhalis, D. (2003). e-Tourism: Information technology for strategic tourism management. Pearson education.
- Hassan, A., & Sharma, A. (Eds.). (2020). The Emerald handbook of ICT in tourism and hospitality. Emerald Publishing Limited.
- Joseph, P. T. (2019). E-commerce: An Indian perspective. PHI Learning Pvt. Ltd.
- Leon, A., & Mathews, L. (1999). Fundamentals of information technology. Leon Press.
- Minazzi, R. (2015). Social media marketing in tourism and hospitality. Springer International Publishing Switzerland.
- Rajaraman, V., & Adabala, N. (2014). Fundamentals of computers. PHI Learning Pvt. Ltd..

- Shanker, D. (2008). ICT and Tourism: challenges and opportunities.
- Zelenka, J. (2009). Information and communication technologies in tourism-influence, dynamics, trends.

	Session: 2023-	24	
	Part A - Introdu	ction	
Subject	TOURISM AND	TRAVEL MANAGE	EMENT
Semester	2		
Name of the Course	FIELD TRIP RE	PORT	
Course Code	B23-TTM-203		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	CC-M2		
Level of the course (As per Annexure-I	200-299		
Pre-requisite for the course (if any)		
Course Learning Outcomes(CLO):	After completing t	his course, the learner	will be able to:
	6. To know al destination7. To collect and facilitie	oout attractions and re first-hand informatio es at the destination. challenges and ways	to tourism destination. cereation opportunities at n about tourism service to develop tourism at
	5. Applicable f	or courses having prac	ctical component.
Credits	Theory	Practical	Total
	2	NA	2
Contact Hours Max. Marks: 50 Internal Assessment Marks:15 End Term Exam Marks:35	2	Time	2 : - 3 Hours
	rt B-Contents of t	he Course	
	tions for Paper- Se		
	Instructions		Contact hours

To know how to select a destination to visit followed by preparation of a report on tourism status on visited at a destination and to guide how to appear for Viva-Voce for the same.

- 5. A field trip shall be conducted to cover any tourism destination of adjacent areas.
- 6. This is to supplement the learning for Tourism. After completion of field trip the students shall submit a field trip report for about 50 pages.
- 7. The Field Trip Report will be submitted in the form specified as under:
 - a. The typing should be done on both sides of the paper (instead of single side printing).
 - b. The font size should be 12 with Times New Roman font.
 - c. The Report may be typed in 1.5 line spacing.
 - d. The paper should be A-4 size.
 - e. Two copies meant for the purpose of evaluation may be bound in paper-and submitted to the approved authority.
- 8. The Viva-Voce examination for the subject shall be conducted by the External Examiner approved by UGBOS/BOSof Department of Tourism & Hotel Management, Kurukshetra University, and Kurukshetra as Per Provisions in the Ordinance of the Course.

Suggested Evaluation Methods

Internal Assessment:

> Theory

- Class Participation: -4
- Seminar/presentation/assignment/quiz/class test etc.:-4
- Mid-Term Exam: -7

> Practicum

- Class Participation: -
- Seminar/Demonstration/**Viva-voce**/Lab records etc.:
- Mid-Term Exam: -

End Term Examination:

Viva-Voce of 35 marks by External Examiner

SEMESTER III

	Session: 2023-24		
	Part A - Introduct	ion	
Subject	TOURISM AND T	RAVEL MANAGE	EMENT
Semester	3		
Name of the Course	CULTURAL TOU	RISM RESOURCI	ES OF INDIA
Course Code	B23-TTM-301		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	CC-3 MCC-4		
Level of the course (As per Annexure-I	300-399		
Pre-requisite for the course (if any)			
Course Learning Outcomes(CLO):	After completing thi 5. To understan	s course, the learner d the basics of India	
	6. To describe	the general features	of Indian culture
	7. To analyses t	he tourism potentia	Indian culture
	8. To explain a attractions in	nd connect with the India	different cultural
	5. Applicable for o	courses having pract	ical component.
Credits	Theory	Practical	Total
Contact Hours	4	NA	4
Max. Marks: 100	 		Time: 3 Hours
Internal Assessment Marks:30 End Term Exam Marks: 70			Time. 3 Hours

Part B-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 14 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

Unit	Topics	Contact hours
I	Introduction to Culture	15
	Culture: Concept and its essential features, elements of Indian culture, geographical variations of Indian culture. Cultural as tourist attraction with special reference to India.	
II	Religions and Pilgrimage Places in India.	15
	Major Religions of India and their salient features.	
	Major Pilgrimage Places related to Hinduism, Buddhism, Jainism, Islam	
	and Sikhism (Any four places for each religion)	
III	Indian Architecture and Monuments	15
	Buddhist Architecture: main features of Ajanta, Ellora and Sanchi. Hindu Architecture: main features of Khajuraho temples, Sun temple of Konark, Shore Temple of Mamallapuram.	
	Medieval Architecture: TajMahal, Red Fort of Delhi, FatehpurSikri.	
IV	Dances, Music and Fairs of India	15
	Classical Dances of India, Major tourism oriented fairs and festivals of India and their significance for tourism: Kullu-Dussehra, Pongal, Bihu, and Desert festivals.	
	Suggested Evaluation Methods	
Intern	alAssessment:30 End Term Exami	nation·70

Seminar/presentation/assignment/quiz/class test etc.:10 • Mid-Term Exam:15

PartC-Learning Resources

- AbidHussain, S. 2003 (reprint) The National Cultural of India. National Book Trust, Delhi.
- The Wonder that was India- A Survey of the History and Culture of the Indian Sub-continent Before the Coming of the Muslims by Arthur L. Basham, ISBN 9780836429138, Rupa Publications, 1964
- Of Past Dawns and Future Noons-Towards a Resurgent India by Shonar, ISBN

9788174765369, Published by Sri Aurobindo Society (2006)

- Gupta, S.P.et.al 2002, Cultural Toursim in India, D.K. Printworld, New Delhi
- Hay, Stephen (Ed.) 1992, Sources of Indian Tradition, 2 vols, Penguin Books, Delhi.
- Krishana Deva, 2002 (reprint) Temples of North India. National Book Trust, Delhi –
- Pande, G.C. 1990 (2nd ed.) Foundations of Indian Culture, 2 vols. MotiLalBanarasi Das Publisher, Delhi.
- Samson, Leela, 2002. The joy of Classical Dances of India, National Book Trust, India, New Delhi.
- Sharma, Chandradhar, 1991 (reprint), A Critical Survey of Indian Philosophy MotiLalBanarasi Das Publishers, Delhi.
- Upadhyaya, B.S. 1989, (reprint), Feeders of Indian Culture People, Publishing House.

Session: 2023-24			
	Part A - Introducti	on	
Subject	TOURISM AND TI	RAVEL MANAGEM	IENT
Semester	3		
Name of the Course	HOTEL BUSINESS	S	
Course Code	B23-TTM-302		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	MCC-5		
Level of the course (As per Annexure-I	300-399		
Pre-requisite for the course (if any)			
	 To familiarize used in touris To gain know hotel industry To be able to of hotel To be able to tourism 	work with and for ho	epts and terminology development of ctions and operations otel development in all component.
Credits	Theory	Practical	Total
Contact House	4	NA	4
Contact Hours Max. Marks: 100	 		4 Time: 3 Hours

Internal Assessment Marks: 30 End Term Exam Marks: 70

Part B-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 14 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

	Unit	Topics	Contact hours
Types of Tourist Accommodation: Different basis of categorization of accommodation sector. Main features of different basis of categorization of accommodation sector. II Origin and Growth of Hotel Sector Growth and development of hotel industry with special reference to India. Role of governing bodies in development of hotel sector in India: Ministry of Tourism, Federation of Hotel and Restaurant Association of India (FHRAD), Hospitality Development And Promotion Board (HDPB). Study of Major hotel chains of India. III Hotel Operations Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods Internal Assessment: 30 Suggested Evaluation Methods Internal Assessment: 50 Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.: 10	I	Introduction to Tourism Accommodation	15
Types of Tourist Accommodation: Different basis of categorization of accommodation sector. Main features of different basis of categorization of accommodation sector. II Origin and Growth of Hotel Sector Growth and development of hotel industry with special reference to India. Role of governing bodies in development of hotel sector in India: Ministry of Tourism, Federation of Hotel and Restaurant Association of India (FHRAI), Hospitality Development And Promotion Board (HDPB). Study of Major hotel chains of India. III Hotel Operations Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods Internal Assessment: 30 Suggested Evaluation Methods Internal Assessment: 50 Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.: 10		Introduction Tourism and Accommodation their relationship Tourism	
accommodation sector. Main features of different basis of categorization of accommodation sector. II Origin and Growth of Hotel Sector Growth and development of hotel industry with special reference to India. Role of governing bodies in development of hotel sector in India: Ministry of Tourism, Federation of Hotel and Restaurant Association of India (FHRAI), Hospitality Development And Promotion Board (HDPB). Study of Major hotel chains of India. III Hotel Operations Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods InternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10			
of accommodation sector. II Origin and Growth of Hotel Sector Growth and development of hotel industry with special reference to India. Role of governing bodies in development of hotel sector in India: Ministry of Tourism, Federation of Hotel and Restaurant Association of India (FHRAI), Hospitality Development And Promotion Board (HDPB). Study of Major hotel chains of India. III Hotel Operations Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods InternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10			
II Origin and Growth of Hotel Sector Growth and development of hotel industry with special reference to India. Role of governing bodies in development of hotel sector in India: Ministry of Tourism, Federation of Hotel and Restaurant Association of India (FHRAI), Hospitality Development And Promotion Board (HDPB). Study of Major hotel chains of India. III Hotel Operations Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods Internal Assessment: 30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.: 10			
Growth and development of hotel industry with special reference to India. Role of governing bodies in development of hotel sector in India: Ministry of Tourism, Federation of Hotel and Restaurant Association of India (FHRAI), Hospitality Development And Promotion Board (HDPB). Study of Major hotel chains of India. III Hotel Operations Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods Internal Assessment: 30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.: 10		of decommodation sector.	
India. Role of governing bodies in development of hotel sector in India: Ministry of Tourism, Federation of Hotel and Restaurant Association of India (FHRAI), Hospitality Development And Promotion Board (HDPB). Study of Major hotel chains of India. III Hotel Operations 15 Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends 15 Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods Internal Assessment: 30 Theory • Class Participation: 5 • Seminar/presentation/assignment/quiz/class test etc.: 10	II	Origin and Growth of Hotel Sector	15
India. Role of governing bodies in development of hotel sector in India: Ministry of Tourism, Federation of Hotel and Restaurant Association of India (FHRAI), Hospitality Development And Promotion Board (HDPB). Study of Major hotel chains of India. III Hotel Operations 15 Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends 15 Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods Internal Assessment: 30 Theory • Class Participation: 5 • Seminar/presentation/assignment/quiz/class test etc.: 10		Growth and development of hotel industry with special reference to	
India (FHRAI), Hospitality Development And Promotion Board (HDPB). Study of Major hotel chains of India. III Hotel Operations Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods InternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10		- · · · · · · · · · · · · · · · · · · ·	
HDPB). Study of Major hotel chains of India. 15		Ministry of Tourism, Federation of Hotel and Restaurant Association of	
Hotel Operations Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods InternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10		India (FHRAI), Hospitality Development And Promotion Board	
Hotel accommodation and its various activities. Organization structure and role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods Internal Assessment: 30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.: 10		(HDPB). Study of Major hotel chains of India.	
role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods nternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10	III	Hotel Operations	15
role of various departments of hotel: Front Office, Housekeeping, Food & Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods nternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10		Hotel accommodation and its various activities. Organization structure and	
Beverages (Service & Production), Engineering & Maintenance, Store & Purchase, Human Resources, Sales & Marketing and Accounts IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods nternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10			
IV Hotel Business and Recent Trends Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods InternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10		Beverages (Service & Production), Engineering & Maintenance, Store &	
Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership, Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10		Purchase, Human Resources, Sales & Marketing and Accounts	
Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods nternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10	IV	Hotel Business and Recent Trends	15
Joint Stock Company, Referral organizations, Hotel chain, Lease Agreements, Management contracts, Franchise Organizations. Recent development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods nternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10		Ownership and forms of hotel ownership. Sole-Proprietorship, Partnership,	
development and challenges of hotel industry in India. Future of Hotel industry in India. Suggested Evaluation Methods nternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10			
Suggested Evaluation Methods nternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10		Agreements, Management contracts, Franchise Organizations. Recent	
Suggested Evaluation Methods InternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10		development and challenges of hotel industry in India. Future of Hotel	
nternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10		industry in India.	
InternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10 End Term Examination:70			
 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10 		Suggested Evaluation Methods	
 Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10 			ation:70
• Seminar/presentation/assignment/quiz/class test etc.:10			

- Anand, M. M. (1976). Tourism and Hotel Industry in India: A Study in Management. Prentice Hall.
- Brymer, R. A. (Ed.). (1984). Introduction to hotel and restaurant management. Kendall/Hunt.
- Chand, M. (2009). Managing hospitality operations. Annual Publications.
- Chuck, Y. G. (1998). International Hotel Management. Educational Institute American Hotel & Motel Association, Washington.
- Hassanien, A., Dale, C., Clarke, A., &Herriott, M. W. (2010). Hospitality business development. Routledge.
- Jagmohan, N. (2000). Hotels for Tourism Development (2nd Ed). Metropolitan Book Company.
- Walker, J. R. (2002). Introduction to hospitality . Prentice Hall.
- Wood, R. C. (2013). Key concepts in hospitality management. Key Concepts in Hospitality Management. London: SAGE.

SEMSETER IV

	Session: 2023-24		
	Part A - Introducti	on	
Subject	TOURISM AND TH	RAVEL MANAGEM	IENT
Semester	4		
Name of the Course	NATURAL TOURI	SM RESOURCES (OF INDIA
Course Code	B23-TTM-401		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	CC-4 MCC-6		
Level of the course (As per Annexure-I	400-499		
Pre-requisite for the course (if any)			
Course Learning Outcomes(CLO):	After completing this	s course, the learner w	vill be able to:
	 To understand the To describe the To analyses the 	ne basics of the geogrageneral geography of natural tourism potent of connect with the result of the second connect with the result of the second connect with the result of the second connect with t	aphy of tourism India tial in India
	5. Applicable for c	ourses having practica	al component.
Credits	Theory	Practical	Total
	4	NA	4
Contact Hours May Mayles 100	4		Times 2 House

Max. Marks: 100 Time: 3 Hours

Internal Assessment Marks: 30 End Term Exam Marks: 70

Part B-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 14 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

Unit	Topics	Contact hours
Ι	Introduction to Natural Tourism Resource of India	15
	India: Physiographic regions, Northern Mountains, Northern Plains,	
	Peninsula Plateau, Coastal Regions, Great Indian Dessert, Islands.	

	Touristic significance of various Physiographic regions.	
II	Major Natural Tourism Resources of India	15
	Wildlife Tourism Potential in India – Case studies of RanthamboreNational	
	Park, Great Himalayan National Park, Jim Corbett National Park, Gir	
	National Park and Bhandhavgarh National Park, Kaziranga National park.	
III	Nature Based Tourism Products of India	15
	Major Hill Stations and Adventure Tourism in India: Case Study from	
	Jammu & Kashmir, Himachal Pradesh, Uttarakhand and Sikkim.	
IV	Nature Based Tourism Products of India	15
	Coastal and Beach Tourism Potential in India: Case Study from Goa,	
	Kerala, Karnataka and Tamilnadu.	

Suggested Evaluation Methods

End Term Examination:70

InternalAssessment:30

> Theory

- Class Participation: 5
- Seminar/presentation/assignment/quiz/class test etc.:10
- Mid-Term Exam:15

PartC-Learning Resources

- 3. Boniface B. & Cooper, C. (2009). Worldwide Destinations: The Geography of Travel & Tourism. Oxford Butterworth Heinemann, London.
- 4. Goh Chong Leong, 'An Economic Atlas of India, Oxford University Press, Singapore.
- 9. Husain, M (2013) Geography of India, Tata McGraw Hill, New Delhi.
- 10. Singh Gopal, 'Geography of India', Atma Ram and sons, New Delhi, 1994
- 11. Quereshi, Imtiaz, (ed) Physical geography of India, NCERT, New Delhi
- 12. Hall, M (1999), Geography of Travel and Tourism, Routledge, London.
- 13. Robinson H.A. (1976), Geography of Tourism. Mac Donald & Evans Ltd

	Session: 2023-	24	
	PartA - Introdu	ction	
Subject	TOURISM AND T	RAVEL MANAGE	MENT
Semester	4		
Name of the Course	INTERNATION	ONAL TOURISM	
Course Code	B23-TTM-402		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	MCC-7		
Level of the course (As per Annexure-I	400-499		
Pre-requisite for the course (if any)			
Course Learning Outcomes(CLO):	 To underst To describ To analyse of the work 	ld	ternational tourism
	5. Applicable fo	r courses having prac	tical component.
Credits	Theory	Practical	Total
	4	NA	4
Contact Hours Max. Marks: 100	<u>H</u>		Time: 3 Hours

Internal Assessment Marks: 30 End Term Exam Marks: 70

Part B-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 14 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

Unit	Topics	Contact hours
I	Concept and Current Status of International Tourism	15
	Global tourism trends in terms of international tourist arrivals and	
	international tourism receipts. Factors affecting growth of international	

	tourism	
II	Regional Distribution of International Tourism – I:	15
	- Europe: Inbound tourism with special reference to France, Spain, and United Kingdom and their major destinations i.e. Paris, Madrid and London - Americas: Inbound tourism with special reference to USA, Canada and Mexico and their major destinations i.e. New York, Washington DC, Toronto and Mexico City	
III	Regional Distribution of International Tourism – II: - Africa: Inbound tourism with special reference to Egypt, South Africa and Kenya and their major destinations i.e. Giza, Johannesburg and Nairobi. - East-Asia & Pacific: Inbound tourism with special reference to Australia, China, and Thailand and their main destinations i.e. Sydney, Beijing, and Bangkok	15
IV	International Tourism Organizations UNWTO, PATA, IATA – Brief History, Organization Structure and Functions. Challenges before international tourism and strategies to promote international tourism.	15
	Suggested Evaluation Methods	

InternalAssessment:30 Theory Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10 Mid-Term Exam:15 End Term Examination:70

PartC-Learning Resources

- Bhatia, A. K. (1991). International tourism: fundamentals and practices. Sterling Publishers.
- Chand, M. (2004). Basics of tourism: theory, operation and practice. Kanishka Publishers.
- Lonely Planet Singapore, Malaysia, Thailand, China, Hong Kong, Australia, New Zealand, UK, France, Switzerland, Germany, Italy, Greece, Austria, USA, CANADA, Brazil, UAE, South Africa, Kenya, Tanzania.
- McIntosh, R., Goeldner, W., &Charles, R. (1990). Tourism: Principles, Practices and Philosophies., John Wiley and Sons Inc. New York.

	Session: 2023-	24		
	Part A - Introdu	ction		
Subject	TOURISM AND	TRAVEL MANAG	EME	NT
Semester	4			
		11177 1 FT 0117		
Name of the Course	TOURISM ORG	ANIZATIONS		
Course Code	B23-TTM-403			
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC	MCC-8			
Level of the course (As per Annexure-I	400-499			
Pre-requisite for the course (if any)				
Course Learning Outcomes(CLO):	 To familia: Internation To underst of Regiona To know a their role. To get fam 	his course, the learnerize with the meaning al Tourism organization and the organization. I Tourism Organizat bout of National Tourism with applicational bodies in tourism.	g, conditions. structions. rism (cept and nature of ure and functions Organization and
	5. Applicable fo	r courses having prac	ctical c	component.
Credits	Theory	Practical		Total
	4	NA	4	
Max. Marks: 100 Internal Assessment Marks: 30 End Term Exam Marks: 70	4		<u>4</u>	Fime: 3 Hours
	art B-Contents of t	he Course		
<u>I</u>	nstructions for Pap	<u>er- Setter</u>		
Total number of questions set will be a Two questions will be set from each us question from each unit including the carry equal marks. Final theory exam to	nit. Students have to compulsory question	attempt five question. Each question is of	ns in a	ll selecting one
Unit	Topics			Contact hours

I	International Tourism Organizations Tourism Organizations: meaning, nature and significance for tourism development. United Nations World Tourism Organization (UNWTO): structure, functions & significance. World Tourism & Travel Council (WTTC): Structure, Committee,	15
	Events and Functions.	
II	Regional Tourism Organizations	15
	United Nations Educational, Scientific & Cultural Organization (UNESCO). History, Functions and Role in Promotion of Tourism. Pacific Asia Travel Association (PATA): Membership, Committee and Functions. International Air Transport Association (IATA): structure, membership, functions & significance.	
III	National Tourism Organization Ministry of Tourism, Government of India: Organizational Structure and Functions. Indian Tourism Development Corporation (ITDC): History, Structure and Functions.	15
	Tourism Finance Corporation of India (TFCI): Organizational Structure and Functions.	
IV	Tourism Business Promotion Organizations & Associations	15
	Indian Associations of Tour Operators (IATO). Travel Agents Association of India (TAAI). Travel Agents Association of India (TAAI). Federation of Hotel & Restaurant Associations of India (FHRAI). India Convention Promotion Bureau (ICPB).	
	Suggested Evaluation Methods	
> TI	Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10 Mid-Term Exam:15	nination:70
	Part C-Learning Resources	
• 1	mmended Books/e-resources/LMS: www.unesco.org www.pata.org	

- www.iata.org
- www.wttc.org
- www.itdc.com
- www.unwto.org
- Website of Ministry of Tourism, Govt. of India.

		Session: 2023-24	ı	
		Part A - Introduct	ion	
Subject	Subject TOURISM AND TRAVEL MANAGEMENT			
Semeste	er -	4		
Semest		7		
Name o	of the Course	TOURISM DOCU	MENTATION	
Course	Code	B23-TTM-404		
	Type: CC/MDC/CC- C/VOC/DSE/PC/AEC/VAC)	DSE-1		
Level of	f the course (As per	400-499		
	uisite for the course (if			
	earning Outcomes(CLO):	 To familiarize tourism related tourism related. To gain known hassle-free to the travel. To know the travel. To be able to involved in involved. 	financial assets and the work with regulations nternational travel.	alations for safe and eir requirements in and bodies
C 1:4-			courses having practica	-
Credits		Theory	Practical NA	Total
Contact	Hours	4		<u>† </u>
Max. Max. Max. Internal				Time: 3 Hours
	Par	t B-Contents of the	e Course	
	Ins	structions for Paper	·- Setter	
Two ques question f	nber of questions set will be nit tions will be set from each unit from each unit including the co al marks. Final theory exam tir	t. Students have to a ompulsory question.	ttempt five questions in Each question is of 14 i	all selecting one
Unit		Topics		Contact hours

I	Basic Concept in Travel Documentation	15
	Passport, types of Passports, Process of acquiring passport in India.	
	Visa and its types, Documentation for Visa, Schengen Visa, US Visa and	
	UK Visa.	
	Visa on Arrival (VoA), e-visa and Travel Insurance.	
II	Regulations and Certification in International Travel	15
	Baggage Regulations. Currency Regulations. Customs Regulations. Health	
	Regulation and Certification (Yellow fever, Malaria, H.I.V. and COVID	
	Vaccination).	
III	Financial Assets and Formalities	15
	Bank details, Requisite Bank Balance, Income Tax Returns, Property	
	Documents and their Valuation, Insurance papers.	
	Guarantee for Visa, Collateral Security, Transfer of Money.	
	Role of Currency Exchange Companies, Banks and NBFCs.	
IV	Regulations for Travel Documentation in India	15
	Citizenship, Immigration, Enforcement Directorate.	
	Foreign Exchange Management Act, 1999 and Prevention of Money	
	Laundering Act. 2002.	
	Immigration formalities at airport for outbound and inbound tourists in	
	India.	
	Foreign regional registration office (FRRO).	
	Suggested Evaluation Methods	
	alAssessment:30 End Term Exami	ination:70
> Th		
	Class Participation: 5 Seminar/presentation/assignment/quiz/class test etc.:10	
	Mid-Term Exam:15	
	Part C-Learning Resources	

- Website of Ministry of Tourism, Govt. of India.
- Embassy Websites of the concerned country.
- Website of Ministry of External Affairs, Govt. of India.
- Website of Ministry of Finance, Govt. of India.
- Website of Ministry of Home, Govt. of India.

Session: 2023-24	

	Part A - Introducti	ion	
Subject	TOURISM AND TI	RAVEL MANAGEN	MENT
Semester	4		
Name of the Course	ECO-TOURISM		
Course Code	B23-TTM-405		
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	DSE-1		
Level of the course (As per Annexure-I	400-499		
Pre-requisite for the course (if any)			
Course Learning Outcomes(CLO):	After completing this course, the learner will be able to: 1. To comprehend the concept and practices of ecotourism. 2. To identify the ecotourism potential in India. 3. To understand the planning and development of ecotourism. 4. To be familiar with various impacts of ecotourism. 5. Applicable for courses having practical component.		
Credits	Theory	Practical	Total
	4	NA	4
Contact Hours	4		4
Max. Marks: 100			Time: 3 Hours

Internal Assessment Marks:30 End Term Exam Marks: 70

Part B-Contents of the Course

Instructions for Paper- Setter

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Two questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 14 marks. All question carry equal marks. Final theory exam time allowed will be of 3 hours.

Unit	Topics	Contact hours
I	Emergence of Ecotourism	15
	Ecotourism: concept, definitions, growth and development.	
	Ecotourism principles and typology of eco tourists.	

_	Mass tourism V/s ecotourism, potential benefits from ecotourism	
II	Ecotourism Potential of India	15
	Eco Tourism Resources in India: National Parks, Wild life sanctuaries,	
	Tiger reserves, Biosphere reserves, wetlands, coral reefs, desert	
	ecotourism.	
	Case study of selected states (Kerala and Sikkim).	
III	Ecotourism Planning and Development	15
	Guidelines for ecotourism development for government, for developers and	
	operators, for visitors and for host population.	
	Eco-friendly practices and carrying capacity in tourism and hospitality	
	sector.	
	Environmental Issues and models of ecotourism development.	
IV	Impacts of Ecotourism	15
	Eco Tourism and Development: Community awareness and participation.	
	Contribution of ecotourism to environmental Conservation.	
	Socio-cultural and economic impact of ecotourism.	
	Suggested Evaluation Methods	

Suggested Evaluation Methods

InternalAssessment:30	End Term Examination:70
> Theory	
• Class Participation: 5	
• Seminar/presentation/assignment/quiz/class test etc.:10	

Part C-Learning Resources

Recommended Books/e-resources/LMS:

• Mid-Term Exam:15

- Erlet Cater & Gwen Lowman: Ecotourism.
- Dr. Jasbir Singh, Eco-Tourism, I.K. International Publishing, New Delhi, 2010.
- Ballantyne, R. and Packer, J. (2013). International Handbook on Ecotourism. United Kingdom: Edward Elgar Publishing Ltd.
- Fennel, D. A. (2002), Ecotourism Policy and Planning. USA: CABI Publishing.
- Fennell, D.A. (2008). Ecotourism Third Edition. New York: Routledge Publication.
- Goodwin, H. (2011). Taking Responsibility for Tourism. Woodeaton: Goodfellow Publishers Limited.
- Honey. (2008). Ecotourism and Sustainable Development: Who Owns Paradise? 2nd Edition. Washington, DC: Island Press.
- Weaver, D. (2001). The Encyclopedia of Ecotourism. London: CABI Publication.

DEPARTMENT OF TOURISM AND HOTEL MANAGEMENT KURUKSHETRA UNIVERSITY, KURUKSHETRA

POOL OF MULTIDISCIPLINARY COURSES (MDC) BY MULTIDISCILINARY SCHEME-A (TOURISM AND TRAVEL MANAGEMENT)

Semester 1	Semester 2	Semester 3
Tourism Products of India (Natural)	Tourism Products of India(Cultural)	f 1. Tourism Products of India (Religious)

MDC FOR SEMESTER 1

	Session: 2023	-24		
	Part A - Introdu	action		
Subject	TOU	RISM PRODUCTS (NATURAL)		
Semester	1			
Name of the Course	Bachelor of Touri	sm and Travel Manag	gement	
Course Code				
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	MDC			
Level of the course (As per Annexure-I				
Pre-requisite for the course (if any)				
Course Learning Outcomes(CLO):	1. To understan 2. To study case 3. To analyze th	ne hill stations tourism	Geography ildlife Tourism in India.	
	5. Applicable for	or courses having prac	etical component.	
Credits	Theory	Practical	Total	
	3	NA	3	
Contact Hours	3		3	
Max. Marks: 75 Internal Assessment Marks: 25 End Term Exam Marks: 50		Tim	e: 3 Hours	
Par	Part B- Contents of the Course			
In	structions for Par	er- Setter		

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Tw questions will be set from each unit. Students have to attempt five questions in all selecting one question from each unit including the compulsory question. Each question is of 10 marks. All question carry equ marks. Final theory exam time allowed will be of 3 hours.

Unit	Topics	Contact hours
I	Introduction to Geographical Resource for Tourism in India	12

	India: Physiographic regions, Northern Mountains, Northern Plains, Peni	
	Plateau, Coastal Regions, Great Indian Dessert, Islands. Touristic significant	
	various Physiographic regions	
II	Major National Parks of India	11
	Wildlife Tourism Potential in India – Case studies of Ranthambore	
	National Park, Great Himalayan National Park, Jim Corbett National Park,	
	Gir National Park and Bhandhavgarh National Park, Kaziranga National	
	park.	
III	Geography Based Tourism Products of India	11
	Major Hill Stations and Adventure Tourism in India: Case Study from	
	Jammu & Kashmir, Himachal Pradesh, Uttarakhand and Sikkim	
IV	Geography Based Tourism Products of India	11
	Coastal and Beach Tourism Potential in India: Case Study from Goa,	
	Kerala, Karnataka and Tamilnadu	

Suggested Evaluation Methods

T 4	1 A
Intorno	Assessment:
HILCHIA	A SSCSSIII CILLA

> Theory

- Class Participation: 5
- Seminar/presentation/assignment/quiz/class test etc.:7
- Mid-Term Exam: 13

End Term Examination: 50

Part C-Learning Resources

- Burton, R. (1995). Travel Geography. Pitman Publishing, Marlow Essex.
- Boniface B. & Cooper, C. (2009). Worldwide Destinations: The Geography of Travel & Tourism. Oxford Butterworth Heinemann, London.
- Husain, M (2013) Geography of India, Tata McGraw Hill, New Delhi.
- Singh Gopal, 'Geography of India', Atma Ram and sons, New Delhi, 1994
- Singh, R.L., India: A regional Geography, National Geographical Society, Varanasi, 1990
- Qureshi, Imtiaz,(ed) World Geography, NCERT, New Delhi
- Quereshi, Imtiaz, (ed) Physical geography of India, NCERT, New Delhi.

MDC FOR SEMESTER 2

	Session: 2023-2	24	
	Part A - Introdu	ction	
Subject	TOURISM P	PRODUCTS OF IND	IA(CULTURAL)
Semester	2		
Name of the Course	Bachelor of Touris	sm and Travel Manage	ement
Course Code			
Course Code			
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC	MDC C)		
Level of the course (As per Annexure-I	200-299		
Pre-requisite for the course (if any)			
Course Learning Outcomes(CLO):	 After completing this course, the learner will be able to: To understand the basics of Indian culture and heritage. To describe the general features of Indian culture and heritage To analyses the culture-heritage tourism potential in India. 		
			of Indian culture and
	_	and connect with the cractions in India	different cultural and
	5 Applicable fo	r courses having practi	ical component.
Credits	Theory	Practical	Total
	3	NA	3
Contact Hours	3		3
Max. Marks: 75 Internal Assessment Marks: 25 End Term Exam Marks: 50			Time: 3 Hours
	art B- Contents of t	the Course	
]	Instructions for Pape	er- Setter	
Total number of questions set will be a questions will be set from each unit. If from each unit including the compulsemarks. Final theory exam time allower	Students have to atter ory question. Each qu	mpt five questions in a	all selecting one question
Unit	Topics		Contact

ho<u>urs</u>

I	Introduction to Culture and Heritage	12
	Culture: Concept and its essential features, Elements of Indian Culture.	
	Heritage: Concept and Classification of Heritage.	
	Culture and heritage as tourist attraction with special reference to India.	
II	Religious Culture and Heritage in India	11
	Major Religions of India and their salient features: Hinduism, Buddhism,	
	Jainism, Islam and Sikhism. Case Study of any four pilgrimage places of	
	each religion.	
III	Indian Architectural and Monumental Heritage	11
	Buddhist Architecture: main features of Ajanta, Ellora and Sanchi. Hindu	
	Architecture: main features of Khajuraho temples, Sun temple of Konark,	
	Shore Temple of Mamallapuram.	
	Medieval Architecture: Taj Mahal, Red Fort of Delhi, Fatehpur Sikri.	
IV	Dances, Music and Fairs of India	11
	Classical Dances of India, Major tourism oriented fairs and festivals of	
	India and their significance for tourism: Kullu-Dussehra, Pongal, Bihu, and	
	Desert festivals.	
	Suggested Evaluation Methods	

Suggested Evaluation Methods

End Term Examination: 50

Internal Assessment:

> Theory

- Class Participation: 5
- Seminar/presentation/assignment/quiz/class test etc.:7
- Mid-Term Exam: 13

Part C-Learning Resources

- The Wonder that was India- A Survey of the History and Culture of the Indian Sub-continent Before the Coming of the Muslims by <u>Arthur L. Basham</u>, ISBN 9780836429138, Rupa Publications.1964.
- Abid Hussain, S. 2003 (reprint) The National Cultural of India. National Book Trust, Delhi.
- Of Past Dawns and Future Noons-Towards a Resurgent India by Shonar, ISBN 9788174765369, Published by Sri Aurobindo Society (2006)
- Gupta, S.P.et.al 2002, Cultural Toursim in India, D.K. Printworld, New Delhi
- Hay, Stephen (Ed.) 1992, Sources of Indian Tradition, 2 vols, Penguin Books, Delhi.
- Krishana Deva, 2002 (reprint) Temples of North India. National Book Trust, Delhi –
- Pande, G.C. 1990 (2nd ed.) Foundations of Indian Culture, 2 vols. MotiLalBanarasi Das Publisher, Delhi.
- Samson, Leela, 2002. The joy of Classical Dances of India, National Book Trust, India, New Delhi.
- Sharma, Chandradhar, 1991 (reprint), A Critical Survey of Indian Philosophy MotiLalBanarasi Das Publishers, Delhi.

• Upadhyaya, B.S. 1989, (reprint), Feeders of Indian Culture People, Publishing House.

MDC FOR SEMESTER 3

Session: 2023-24			
	Part A - Introduc	tion	
Subject	TOURISM PR	RODUCTS OF IND	IA (RELIGIOUS)
Semester	3		
Name of the Course	Bachelor of Tourism	n and Travel Manago	ement
Course Code			
Course Type: (CC/MCC/MDC/CC- M/DSEC/VOC/DSE/PC/AEC/VAC)	MDC		
Level of the course (As per Annexure-I	300-399		
Pre-requisite for the course (if any)			
Course Learning Outcomes(CLO):	 After completing this course, the learner will be able to: To familiarize with the basic concepts of religious tourism products. To gain knowledge of various tourism places of Hindu religion To be able to identify different tourism places of Buddhism, Jainism, Sikhism,		
	5. Applicable for	courses having pract	cical component.
Credits	Theory	Practical	Total
Contact Hours	3	NA	3
Max. Marks: 75 Internal Assessment Marks: 25 End Term Exam Marks: 50	r		Time: 3 Hours
	t B- Contents of th	ne Course	
Instructions for Paper- Setter			

Total number of questions set will be nine. Question No. 1 is compulsory covering the entire syllabus. Tw questions will be set from each unit. Students have to attempt five questions in all selecting one question

from each unit including the compulsory question. Each question is of 10 marks. All question carry equ marks. Final theory exam time allowed will be of 3 hours.

Unit	Topics	Contact hours
I	Introduction to Religious Tourism Product	12
	Religious tourism: meaning, features and significance of religious tourism	
	in India. Overview of different religions of India.	
II	Hindu Religious Tourism Places	11
	Four Dham – Badrinath, Rameshwaram, Puri and Dwaraka, Varanasi,	
	Haridwar and Tirupati.	
III	Religious Tourism Places of Buddhism, Jainism, Sikhism, Islam and Christianity	11
	Buddhism: Bodh Gaya and Sarnath. Jainisim: Mount Abu and Palitana.	
	Sikhism: Amritsar. Islam: Ajmer and Christianity: Goa.	
IV	Recent Trends and Growth of Religious Tourism in India	11
	Recent trends in Indian religious tourism market. Challenges faced by	
	religious tourism in India. Scope of religious tourism product development in India and strategies to promote religious tourism in India	

Suggested Evaluation Methods

End Term Examination: 50

Internal Assessment:

> Theory

- Class Participation: 5
- Seminar/presentation/assignment/quiz/class test etc.:7
- Mid-Term Exam: 13

Part C-Learning Resources

- Abid Hussain, S. 2003 (reprint) The National Culture of India, National Book Trust, New Delhi.
- Basham, A.L., 1985 (reprint) The Wonder That Was India, Rupa % Co,. New Delhi
- Hay, Stephen, (Ed.) 1992, Sources of Indian Tradition, 2 vols., Penguin Books, Delhi
- Nadakarni, M.V. 2006, Hinduism: The Gandhian Perspective, Ane Books India, New Delhi
- Radhakrishanan, S. 1999 (Oxford India paperback)Indian Philosophy, 2 vols., Oxford University Press, New Delhi