

3.1.3 Percentage of teachers receiving national/ international fellowship/financial support by various agencies for advanced studies/ research during the last five years.

HEI input in SSR:

The numbers of teachers who received national/ international fellowship/financial support by various agencies for advanced studies/ research during the last five years.

2021-22	2020-21	2019-20	2018-19	2017-18
53	6	21	70	30

DVV suggested Input:

2021-22	2020-21	2019-20	2018-19	2017-18
53	4	20	69	24

HEI input after clarification:

2021-22	2020-21	2019-20	2018-19	2017-18
53	4	20	69	24

DVV recommended input:

2021-22	2020-21	2019-20	2018-19	2017-18
53	4	20	69	24

Formula for Calculation of percentage (as per NAAC manual):

$$\frac{\text{Total number of teachers who received national/ international fellowship/ financial support by various agencies for advanced studies/ research during the last five years}}{\text{Total number of full time teachers (without repeat count) during the last five years}} \times 100$$

Appeal

- HEI does not agree with the score of '1' awarded to metric 3.1.3 based on the data verified by DVV. The percentage of teachers based on DVV verified data (170/676) and using formula as in NAAC manual for the metric 3.1.3 is calculated as 25.15% for which HEI deserves a score of '4' as per benchmark (now available) and appeals for the same.
- The score of '1' is awarded for metric 3.1.3 on the basis of 6.13% while the actual percentage based on DVV verified data is 25.15%.
- The total number of teachers who received national/ international fellowship/financial support by various agencies for advanced studies/ research during the assessment period after DVV verification is **170**.
- The total number of full time teachers as provided by HEI and verified by DVV is as follows (Metric 3.2, Extended profile):

2021-22	2020-21	2019-20	2018-19	2017-18
532	514	551	589	638

- The total number of full time teachers (without repeat count) during the assessment period is **676 (638+38 teachers recruited newly during 2018-19 to 2021-22).**
- **HEI appeals for a score of ‘4’ for the metric 3.1.3 based on 25.15% instead of ‘1’ awarded based on 6.13%**
- The benchmark for metric 3.1.3 clearly shows a score of ‘4’ for percentage of 20% or more.

Bench Mark for the Metric 3.1.3					
Score	0	1	2	3	4
%age	<5	5-10	10-15	15-20	>=20

3.4.2 The institution provides incentives to teachers who receive state, national and international recognitions/awards

- 1. Commendation and monetary incentive at a University function**
- 2. Commendation and medal at a University function**
- 3. Certificate of honor**
- 4. Announcement in the Newsletter / website**

Options:

- A. All of the above**
- B. Any 3 of the above**
- C. Any 2 of the above**
- D. Any 1 of the above**
- E. None of the above**

HEI input in SSR:

- A. All of the above

DVV queries:

HEI to further provide the evidences of monetary or cash incentives to teachers getting awards and announcement in institutional website for the metric 3.4.2

Reply of HEI for DVV queries:

The evidence of monetary incentives to teachers getting awards and announcements in University website, newspaper, media reports as well as facebook page of the University along with policy papers and photos of cheques issued in the names of teachers have been provided herewith as supporting documents. Therefore, in view of above, we claim all the four points in the metric id 3.4.2.

HEI Claim after DVV clarification:

- A. All of the above

DVV recommended after clarification:

- C. Any 2 of the above

Appeal

- HEI is aggrieved for non- acceptance of its valid evidence provided to DVV and requests that these be accepted to consider its claim “A. *All of the above*” for the metric 3.4.2 and for the award of score of ‘4’ accordingly. DVV recommended input “C. *2 of the above*” without giving any remarks/reasons for non-acceptance of evidence supplied is not agreeable.
- The HEI’s claim in SSR was “A. *All of the above*” for metric 3.4.2, while DVV suggested “C. *2 of the above*” DVV asked HEI during clarifications to further provide the evidences of monetary or cash incentives to teachers getting awards and announcement in institutional website.

- The HEI provided ‘clear and valid evidences’ of monetary or cash incentives as well as announcement in institutional website. The supporting documents, presented in more convincing manner, for HEI claim for all the 4 types of incentives mentioned in the metric 3.4.2 are provided at the following link:
- HEI appeals to accept its claim “A. *All of the above*” for metric 3.4.2 and award the score of ‘4’ accordingly.

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5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organisation wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

Options:

- A. All 4 of the above**
- B. Any 3 of the above**
- C. Any 2 of the above**
- D. Any 1 of the above**
- E. None of the above**

HEI input in SSR:

- A. All of the above

DVV queries:

HEI to provide evidences of organization wide awareness programs on ICCASH for zero tolerance for the metric 5.1.4

Reply of HEI for DVV queries:

The evidences of organizations wide awareness programmes on ICCASH for zero tolerance are enclosed herewith as supporting document.

HEI Claim after DVV clarification:

- A. All of the above

DVV recommended after clarification:

- B. Any 3 of the above

Appeal

- HEI is of firm view that its claims and evidence are irrefutable and requests to accept its claim “A. All 4 of the above” for the award the score of ‘4’ in place of DVV recommended input of “B. 3 of the above” without any remarks/reasons on the evidence provided by HEI.
- The HEI’s claim in SSR was “A. All 4 of the above” for this metric , while DVV suggested “B. 3 of the above”. DVV asked HEI during clarifications to provide the evidences of organization wide awareness programs on ICCASH for zero tolerance for the metric 5.1.4. The HEI provided evidence of organizing awareness programs on ICCASH for zero tolerance and claimed the answer “A. All 4 of the above”.
- HEI appeals to award score of 4 for the metric 5.1.4.

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- 6.5.2 Institution has adopted the following for Quality assurance**
- 1. Academic Administrative Audit (AAA) and follow up action taken**
 - 2. Conferences, Seminars, Workshops on quality conducted**
 - 3. Collaborative quality initiatives with other institution(s)**
 - 4. Orientation programme on quality issues for teachers and students**
 - 5. Participation in NIRF**
 - 6. Any other quality audit recognized by state, national or international agencies (ISO Certification, NBA)**

Options:

- A. Any 5 or more of the above**
- B. Any 4 of the above**
- C. Any 3 of the above**
- D. Any 2 of the above**
- E. Any 1 of the above**

HEI input in SSR:

- A. Any 5 or more of the above

DVV queries:

HEI is deficient in providing the reports / brochures of training programs conducted for quality, collaborative activities with other organisations and any quality certification like ISO for the metric 6.5.2

Reply of HEI for DVV queries:

The documentary evidences of the training programme conducted for quality as well as collaborative activities with other organizations are available at link;<https://new.kuk.ac.in/wp-content/uploads/2023/03/6.5.2-Supporting-Doc-DVV-2017-22.pdf>. The excel sheet as per format is enclosed herewith as supporting documents. It is to mention here that University has recognized 72 organizations for collaborative research. Therefore we claim the option A i.e. any five or more of the above.

HEI Claim after DVV clarification:

- A. Any 5 or more of the above

DVV recommended after clarification:

- D. Any 2 of the above

Appeal

- HEI is definite that all evidence provided by it on this metric are conclusive and it deserves a score of 4, for being qualified on its claim of “A. Any 5 or more of the above”. It requests for consideration of its evidence and award of score ‘4’. DVV recommended input “B. 2 of the above” is without any remarks/reasons.
- The HEI’s claim in SSR was “A. Any 5 or more of the above” for metric 6.5.2, while DVV suggested “B. 2 of the above” DVV asked HEI during clarifications to provide the reports/brochures of training programs conducted for quality, collaborative

activities with other organisations and any quality certification like ISO for the metric 6.5.2.

- HEI provided evidences of training programs conducted for quality, collaborative activities with other organisations and claimed the answer “A. *Any 5 or more of the above*” It may also be noted that the commitment of HEI towards quality has been approved by the Peer team that awarded maximum score of ‘4’ for the qualitative metric 6.5.3 related to ‘Incremental improvements made with regard to Quality and this quantitative metric 6.5.2 is also related to Quality.
- It is to emphasize here that quality activities also include programmes organized on NEP/NAAC/CBCS/Teaching-learning etc. as well as programmes for quality in research. HEI has submitted AQARs timely that is also one of Quality initiatives as per manual of NAAC. The DVV has ignored these aspects of quality programmes and collaborations.
- HEI strongly feels that, in view of maximum score awarded by the Peer team for a quality related metric 6.5.3 and documents presented in more convincing manner for 6.5.2, its claim “A. *Any 5 or more of the above*” for metric 6.5.2 should be accepted and should be awarded score of ‘4’ accordingly.

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- 7.1.7 The Institution has disabled-friendly, barrier free environment**
- 1. Built environment with ramps/lifts for easy access to classrooms.**
 - 2. Disabled-friendly washrooms**
 - 3. Signage including tactile path, lights, display boards and signposts**
 - 4. Assistive technology and facilities for persons with disabilities (Divyangjan) accessible website, screen-reading software, mechanized equipment**
 - 5. Provision for enquiry and information : Human assistance, reader, scribe, soft copies of reading material and screen reading**

Options:

- A. All 5 or any 4 of the above**
- B. Any 3 of the above**
- C. Any 2 of the above**
- D. Any 1 of the above**
- E. None of the above**

HEI input in SSR:

- A. Any 4 or all of the above

DVV queries:

HEI to provide the bills of purchase of the assistive technology used for aiding persons with disabilities for the metric 7.1.7

Reply of HEI for DVV queries:

The bills of the purchase of the assistive technology used for aiding person with disabilities are enclosed herewith as supporting document. Therefore our claim is the option A i.e. any four or all of the above for the metric id 7.1.7

HEI Claim after DVV clarification:

- A. Any 4 or all of the above

DVV recommended after clarification:

- B. Any 3 of the above

Appeal

- HEI is positive and confident of its disability friendly facilities and has made claims accordingly with due supporting evidence. It requests to accept its claim “A. *All 5 or any 4 of the above*” and for this award a score of 4. It does not concur with DVV verified “B. *3 of the above*” without any remarks/reasons.
- The HEI’s claim in SSR was “A. *All 5 or any 4 of the above*” for metric 7.1.7, while DVV verified “B. *3 of the above*”. DVV asked HEI during clarifications to provide the bills of purchase of the assistive technology used for aiding persons with disabilities for the metric 7.1.7. The HEI provided copy bills of purchase of the assistive technology used for aiding persons with disabilities and claimed the answer “A. *All 5 or any 4 of the above*”.
- HEI appeals to award score of 4 for the metric 7.1.7.

[VIEW SUPPORTING DOCUMENTS](#)

7.1.10 The Institution has a prescribed code of conduct for students, teachers, administrators and other staff and conducts periodic programmes in this regard.

- 1. The Code of Conduct is displayed on the website**
- 2. There is a committee to monitor adherence to the Code of Conduct**
- 3. Institution organizes professional ethics programmes for students, teachers, administrators and other staff**
- 4. Annual awareness programmes on Code of Conduct are organized**

Options:

- A. All 4 of the above**
- B. Any 3 of the above**
- C. Any 2 of the above**
- D. Any 1 of the above**
- E. None of the above**

HEI input in SSR:

- A. All of the above

DVV queries:

HEI to provide evidences to the conducting of awareness of code of ethics in the form of workshops / seminars for students, staff and teachers for the metric 7.1.10

Reply of HEI for DVV queries:

The evidences of conducting professional ethics programmes for students, teachers, administrators & other staff, and annual awareness programmes on code of conduct are enclosed herewith as supporting documents.

HEI Claim after DVV clarification:

- A. All of the above

DVV recommended after clarification:

- C. Any 2 of the above

Appeal

- HEI is of considerate view that its compelling and solid evidence deserves to be factored in accepting its claim “A. All 4 of the above”. It requests for giving credit to its claim and award of score accordingly. It does not agree to DVV recommended input “B. 2 of the above” without any remarks/reasons.
- The HEI’s claim in SSR was “A. All 4 of the above” for Quantitative metric 7.1.10, while DVV suggested “B. 2 of the above”. DVV asked HEI during clarifications to provide evidence to the conducting of awareness of code of ethics in the form of workshops/seminars for students, staff and teachers for the metric 7.1.10.
- The HEI provided evidence to the conducting of awareness of code of ethics and claimed the answer “A. All 4 of the above”.
- **HEI qualifies for all the 4 items mentioned in the metric 7.1.10 and therefore** appeals to award score of ‘4’ for the metric 7.1.10.

[VIEW SUPPORTING DOCUMENTS](#)